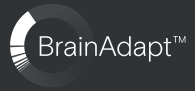


EPOS



IMPACT 400 Wireless Series

Engineered to be heard. Designed to be used.

Engineered for the open office and designed for hybrid professionals. This high-value headset combines advanced voice pickup, exceptional battery life, and intelligent audio technologies. EPOS voice pickup technology ensures your speech is captured clearly, achieving 99% word recognition even in noisy environments. That means your message gets through accurately to customers, colleagues, and AI agents. Certified for Microsoft Teams, it enables confident collaboration across calls, meetings, and AI-powered workflows.



zoom



Key Features

Exceptional battery life you can rely on

With up to 39 hours of use and Bluetooth® Low Energy Audio, you get uninterrupted performance every day.

Advanced hybrid ANC for fewer distractions

Powered by EPOS BrainAdapt™, hybrid ANC reduces listening effort and helps you maintain focus throughout the day.

Outstanding voice pickup

Premium Microphone for Open Office, featuring EPOS voice pickup technology for proven voice clarity in any environment. Certified for Microsoft Teams.

99% word recognition in noisy environments

Advanced voice pickup captures your speech, ensuring your message gets through to customers, colleagues, and AI agents.

Built for all-day performance

A lightweight headset with intuitive call controls like lift-to-mute and down-to-answer to keep you comfortable and productive.



What's in the Box



Quick Guide, Safety Guide
& Compliance Sheet

Carry Pouch



IMPACT 400

BTD 400c dongle*



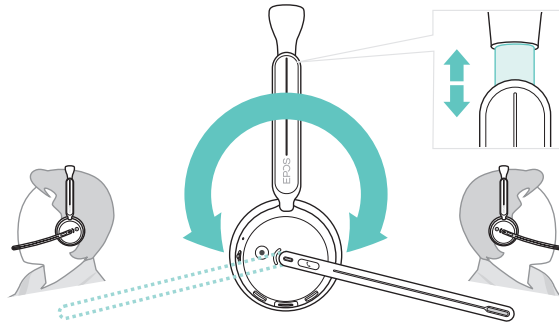
BTD USB-C to USB-A Adapter*

USB-C to USB-C Cable

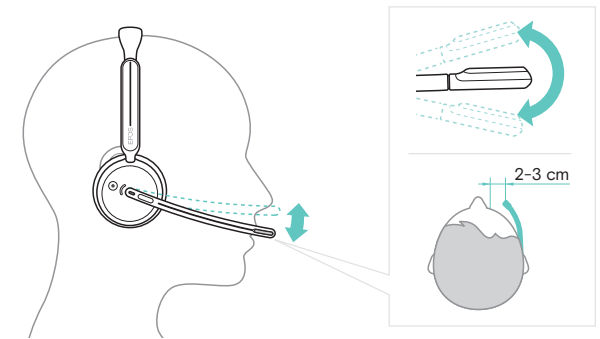


How to Use the IMPACT 400

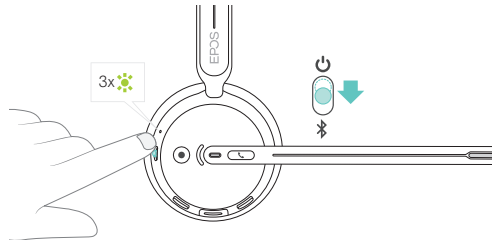
Adjusting and wearing the headset



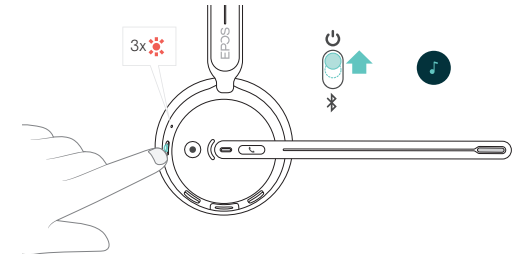
Positioning the microphone



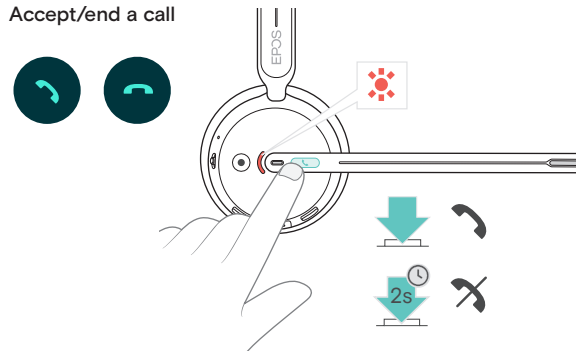
Switching the headset on



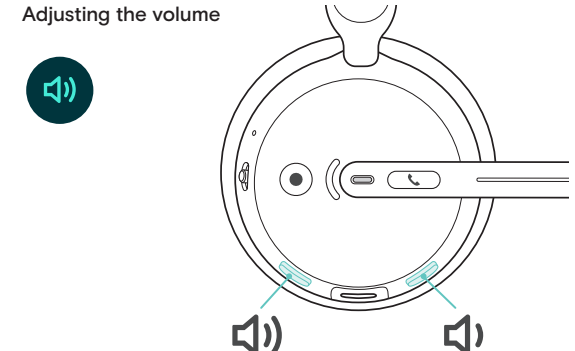
Switching the headset off



Accept/end a call



Adjusting the volume



Additional benefits & features

**Microphone performance in open offices**

The microphones are designed for excellent noise suppression in open offices.

**Certified for Microsoft Teams**

The IMPACT 400 headset series (Premium Microphone for Open Office) is certified for Microsoft Teams.

**Bluetooth® LE Audio**

Experience longer battery life and improved wireless efficiency with Bluetooth Low Energy Audio.

**Busylight for fewer interruptions**

Signals when you are on call but stays unseen on camera.

**Integrates with EPOS Connect & Manager**

Tap into the EPOS ecosystem to get firmware updates, tweak settings, and more.

**Mute LED on microphone**

Prominent LED on the microphone lets you know when you're muted at a glance.

**Lift to mute feature**

Simply lift/lower the boom arm while on a call to mute/unmute your microphone.

**USB-C to USB-A adapter**

Connect to any USB-A or USB-C device using the included adapter.

**Built for portability**

Easy to carry thanks to its lightweight design that folds flat when not in use.

**Sustainable FSC packaging**

Plastic free packaging and materials from responsibly managed forests.

Product features

1/3

Connectivity

Laptop, phone, tablet	Up to 30m/98 ft wireless range to a computer using the included BTD 400c dongle.
Bluetooth LE Audio	Low Energy Audio is the next generation of Bluetooth® audio, enabling audio streaming over Bluetooth Low Energy. It delivers longer battery life, improved wireless efficiency, scalable device connectivity, and enhanced audio experiences, all with lower power consumption.
Dongle	Comes with pre-paired BTD 400c dongle including BTD USB-C to USB-A adapter
Multi-point	Connect to two Bluetooth devices at the same time, including a mobile device and computer.
Multiple device pairing	Pair with up to 8 devices.

Audio

Active noise cancellation (ANC)	Hybrid ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions.
TalkThrough	Makes brief conversations with people next to the user possible without needing to remove the headset.
EPOS ActiveGard™	Protects users against acoustic injury caused by sudden bursts on the line.
EPOS EU Noise at Work Limiter®	Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day.
Australia G616 Acoustic Safety	Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL.
EPOS BrainAdapt™	Proven to reduce users listening effort, improve speech recognition and improve memory recall by reducing the cognitive load on the brain caused by noise or poor audio.*

*Read more about EPOS BrainAdapt™ [here](#)

Product features

2/3

Ease of use

Mute LED on boom arm

If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted.

Call control

Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions.

Busy light

A single-sided busy light indicates to colleagues when the user is in a call.

Boom arm features

Flexible boom arm allows for precise placement and 270 degrees rotation enables left or right wearing. Easily answer and mute calls by moving the boom arm to the down or upright position.

Microsoft Swift Pair, Made for iPhone and Google Fast Pair

Enables faster, seamless Bluetooth pairing, reducing setup time and improving user productivity with professional headsets.

Certifications

Microsoft Teams (Premium Microphone for Open Office), Zoom (Workplace & Call Center), Google Meet, Webex by Cisco.

Ensure optimal audio quality and seamless integration with your preferred unified communications platform.

Durability

Warranty

2 years

Software

EPOS Connect desktop app

EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect

EPOS Connect mobile app

Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.

EPOS Connect for thin clients

Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux

EPOS Connect for web

A web-based solution to conduct firmware updates and configure headsets for personal audio preferences

EPOS Manager

Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product features

3/3

Product variants

IMPACT 400 MS UC ANC WL USB-C+A
Art. no. 1001553

What's in the box

IMPACT 400 Bluetooth® on-ear headset, Bluetooth® USB dongle BTD 400c, BTD USB-C to USB-A adapter, USB-C to USB-C cable, Headset pouch, Documentation.

EAN code

57 14708 01380 8

UPC code

8 40064 41354 1

Spare parts

Product

BTD 400c WL USB-C Dongle
Art. no. 1001555

Description

The USB-C BTD 400c dongle provides connection to compatible Bluetooth® devices.

EAN code

57 14708 01382 2

UPC code

8 40064 41356 5

Replacement ear pads IMPACT 400 WL
Art. no. 1001557

Leatherette ANC ear pads - 2 pcs. for the IMPACT 400 Wireless Series.

57 14708 01384 6

8 40064 41358 9

Replacement BTD USB-C to USB-A Adapter
Art. no. 1001589

Replacement BTD USB-C to USB-A Adapter that allows USB-C dongles to be used in USB-A ports.

57 14708 01416 4

8 40064 41390 9

Replacement Cable USB-C to USB-C 1.2m
Art. no. 1001489

Converts USB-C cables to connect to USB-A ports.

57 14708 01310 5

8 40064 41289 6

Headset Pouch 01
Art. no. 1001239

Headset pouch in grey sustainable RPET felt material.

57 14708 01046 3

8 40064 41046 5

Spare battery 07
Art. no. 1001546

Spare battery for the IMPACT 400 Wireless Series.

57 14708 01371 6

8 40064 41347 3